

ENERGISE

Improvements & Maintenance Next Steps: For Renters

If you rent your home and spot any problems during your heating and building maintenance checks, here's what you should do:

- 1** Tell your landlord right away.
- 2** Keep a record of the problem, including where it is, the date, you noticed it, and how often it happens.
- 3** Take photos if it's safe. You can even mark the photo to show exactly where the problem is.

Landlords are responsible for certain repairs. You can find more details about this on the Citizens Advice website:

tinyurl.com/citizensadvicehousing

Looking for more help on energy issues?

Find links to more support around energy debt, repairs and maintenance, rental or social housing issues on our online list.

Visit **tinyurl.com/helpenergy-mcr** for more information.